

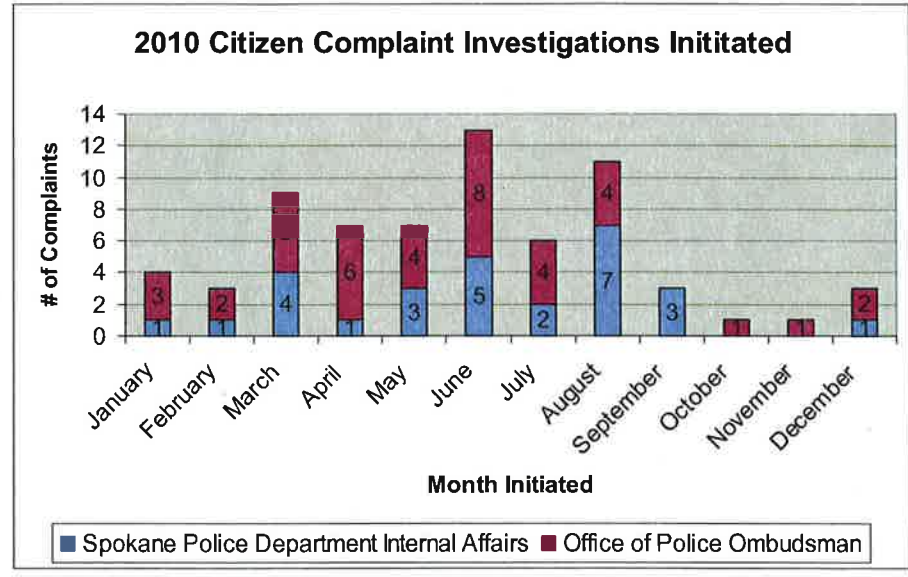
Citizen Complaint Analysis

In 2010, the Spokane Police Department conducted 79 investigations into allegations of employee misconduct. Sixty-eight of these investigations were the result of citizen complaints and examined below.

2010 Citizen Complaints Overview

In 2010, 68 citizen complaints were investigated by the Spokane Police Department Internal Affairs Unit. The chart to the right shows the number of investigations initiated each month in 2010 and includes complaints originating through the Spokane Police Department and the Office of Police Ombudsman.

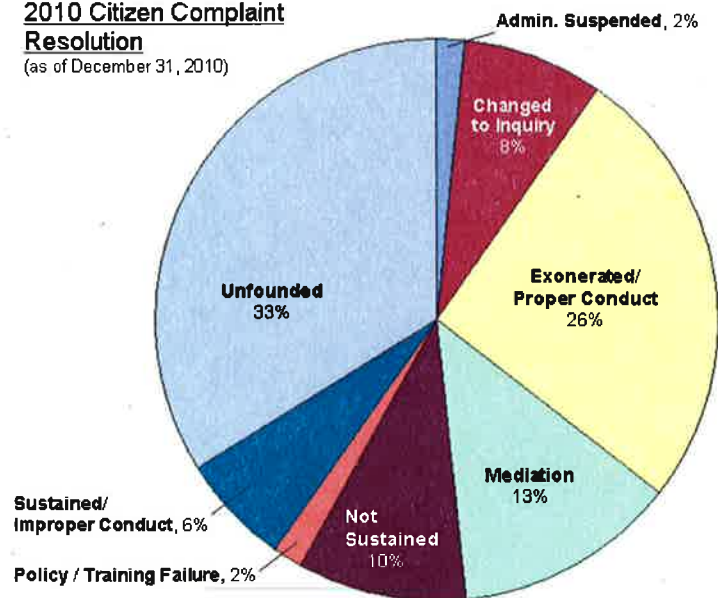
Due to time required for classification, in some cases investigations may not have initiated in the same month that complaints were received.



In 2010, 68 citizen complaints were investigated by the Spokane Police Department Internal Affairs Unit. Six investigations remained open at the end of 2010. The chart to the right shows the resolution of the 62 investigations that were closed as of December 31, 2010.

For a description of complaint findings please see page 17 of the Office of Police Ombudsman 2010 Annual Report.

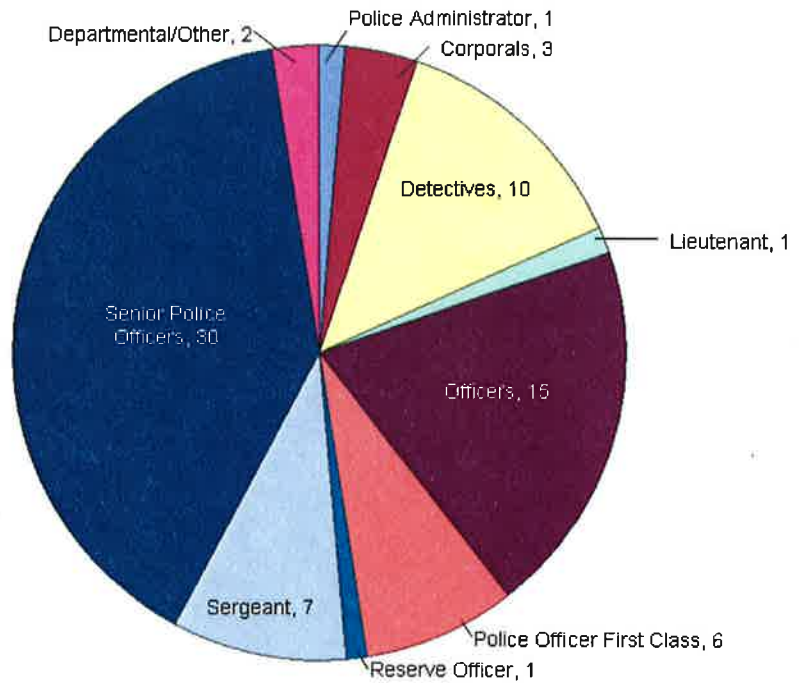
2010 Citizen Complaint Resolution (as of December 31, 2010)



Citizen Complaints by Officer Information

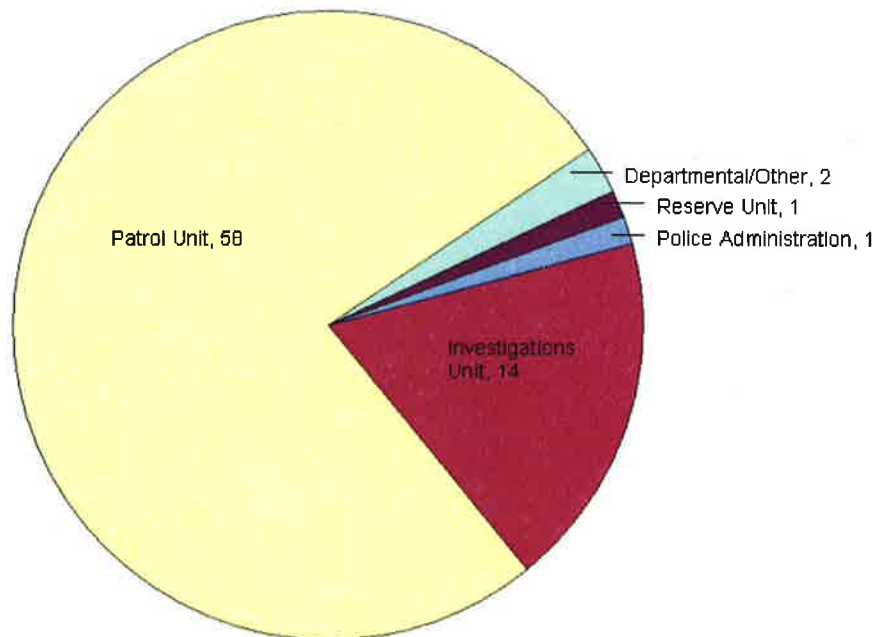
In 2010, 68 citizen complaints were received involving 76 employees of the Spokane Police Department. The chart to the right shows the distribution of officers involved in citizen complaints by rank at the time of the incident.

Citizen Complaints by Officer Rank



In 2010, 68 citizen complaints were received involving 76 employees of the Spokane Police Department. The chart to the right shows the distribution of officers involved in citizens' complaints by unit assignment at the time of the incident.

Citizen Complaints by Officer Assignment



Month and Time of Incidents Resulting in Citizen Complaints

The chart to the right shows the month of incident occurrences that led to 59 of the 68 citizen complaints received in 2010. Data was not available for 9 of the citizen complaints received during this time period.

The highest rate of occurrences leading to complaints occurred in the early summer months with the highest spikes of 12 occurrences in the month of June.



The chart to the right shows the time of day of incident occurrences that led to 55 of the 68 citizen complaints received in 2010. Data was not available for 13 of the citizen complaints received in this time period.

The highest rate of occurrences leading to complaints occurred in the evening (16 complaints regarding incidents between 5:01 pm and 10:00 pm) however distribution of complaints was fairly even across time of day.

